

1st Quarter Report of Hospice CAHPS Survey Results for
 ACCREDITED HOSPICES OF AMERICA
 Current Reporting Period: January 2018 - March 2018

	Your Hospice	National Average**
Getting Help for Symptoms	95%	75%
Received as much help with pain as needed - YES, DEFINITELY	100%	
How often your family member got the help needed for troubled breathing - ALWAYS	100%	
How often your family member got the help needed for constipation - ALWAYS	80%	
How often your family member got the help needed for feelings of anxiety or sadness - ALWAYS	100%	
Getting Hospice Care Training	96%	72%
Were you given the training you needed about what side effects to watch for from pain medicine - YES, DEFINITELY	89%	
Were you given the training you needed about if and when to give more pain medicine - YES, DEFINITELY	89%	
Were you given the training you needed about how to help your family member if trouble breathing- YES, DEFINITELY	100%	
Were you given the training you needed about what to do if they became restless or agitated- YES, DEFINITELY	100%	
Did any member of the hospice team discuss side effect of pain medicine with you or your family member - YES, DEFINITELY	100%	
Rating of Hospice	100%	80%
Overall rating of care - RESPONSES OF 9 OR 10	100%	
<i>(On a scale from 0-10, with 10 being the Best Care possible)</i>		
Willingness to Recommend	100%	85%
Likelihood to recommend - DEFINITELY YES	100%	



Your Hospice	National Average**
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Getting Help for Symptoms

Received as much help with pain as needed - YES, DEFINITELY	100%	75%
How often your family member got the help needed for troubled breathing - ALWAYS	100%	
How often your family member got the help needed for constipation - ALWAYS	100%	
How often your family member got the help needed for feelings of anxiety or sadness - ALWAYS	100%	

Getting Hospice Care Training

Were you given the training you needed about what side effects to watch for from pain medicine - YES, DEFINITELY	100%	97%
Were you given the training you needed about if and when to give more pain medicine - YES, DEFINITELY	100%	72%
Were you given the training you needed about how to help your family member if trouble breathing- YES, DEFINITELY	100%	
Were you given the training you needed about what to do if they became restless or agitated- YES, DEFINITELY	100%	
Did any member of the hospice team discuss side effect of pain medicine with you or your family member - YES, DEFINITELY	86%	

Rating of Hospice

Overall rating of care - RESPONSES OF 9 OR 10 <i>(On a scale from 0-10, with 10 being the Best Care possible)</i>	100%	100%
		80%

Willingness to Recommend

Likelihood to recommend - DEFINITELY YES	100%	100%
		85%